



CHERRY MW 5500 Wireless Gaming Mouse

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JW-05xx-xx = Mod. JW-05, JW-05R

EN OPERATING MANUAL

- ① Left Mouse Button
- ② Right Mouse Button
- ③ Scroll Wheel and Button
- ④ Status Indicator
- ⑤ Backward Side Button
- ⑥ Forward Side Button
- ⑦ USB Wireless Receiver [Storage]
- ⑧ Connection Mode Switch
- ⑨ USB and Charging Port
- ⑩ 30000 DPI Optical Sensor
- ⑪ DPI Button

Before You Begin

Every Device is Different!
The operating manual contains information on effective and reliable use.
• Read the operating manual carefully.
• Keep the operating manual and pass it on to other users when needed.
• This manual may not contain the most recent updates to our products as we continuously strive to improve our experience. For the latest operating instructions and product features, please visit CHERRY's official website.

CHERRY MW 5500 is a versatile tri-mode mouse, supporting 2.4 GHz wireless, Bluetooth 5.4, and USB cable connectivity, designed specifically to enhance your gaming experience.

For information on other products, software downloads and much more, visit www.cherry-world.com or www.cherry.de.

1 Safety Precautions

The mouse contains a permanent rechargeable battery. To avoid fire risks, do not disassemble, crush, heat, or incinerate the device.

Repetitive Strain Injury (RSI) is caused by small, repetitive movements during prolonged use of computers, keyboards, and mice.

To prevent RSI, it is recommended to:

• Ergonomically set up your workspace. Arrange your keyboard and mouse to keep your upper arms and wrists naturally positioned.

• Incorporate short breaks into your routine, with stretching exercises as appropriate.

• Adjust your position regularly to prevent strain.

2 Switching Mouse On / Off

2.1 Switching On Mouse

• Connect the mouse to your computer using the provided USB cable.
Or
• Slide the connection mode switch on the bottom of the mouse to the [ON] or [OFF] position.

2.2 Switching Off Mouse

• Disconnect the USB cable.
And
• Slide the connection mode switch to the [OFF] position.

2.3 Power Saving Modes

To maximize the battery lifespan, MW 5500 mouse incorporates two power-saving modes. When operating on battery, the mouse will transition to sleep or hibernation mode after a predetermined period of inactivity, during which the Status Indicator will deactivate.

Move the mouse to wake it up from sleep mode. Press any mouse button to wake it up from hibernation mode. The Status Indicator resumes its function.

3 Connecting Mouse to Device

You can connect MW 5500 mouse to your computer or other compatible devices using the USB cable, Bluetooth, or the 2.4 GHz wireless receiver.

Behaviors of the Status Indicator vary with the connection status.

Status Bluetooth 2.4 GHz

Waiting for Connection Slow Flash Blue Slow Flash White

Pairing Fast Flash Blue Fast Flash White

Connected Stay On for 2 Seconds Stay On for 2 Seconds

3.1 Connecting Mouse via USB Cable

1 Connect the mouse to your computer using the provided USB cable.
2 Slide the connection mode switch to the [OFF] position.

The Status Indicator shows the charging status (Refer to 8 Charging Mouse).

3.2 Connecting Mouse via Bluetooth

3.2.1 Enabling Bluetooth Mode

Slide the connection mode switch to the [ON] position. The mouse will attempt to reconnect to the previously paired device (refer to the next section). If no previous Bluetooth connection is available, the mouse enters the pairing mode automatically (refer to 3.2.4 Pairing with Device).

3.2.2 Reconnecting to Device

Once Bluetooth mode is activated, the mouse will try to reconnect to the previously paired device. Ensure the Bluetooth on your device is active and within proximity. If reconnection fails, press any mouse button to try again or refer to 3.2.4 for re-pairing.

3.2.3 Connecting to New Device

For quick connection to a new device, press and hold the three mouse buttons (Left, Right and Scroll Wheel) for 5 seconds to initiate the pairing process. If the Bluetooth channel has been occupied, the aforementioned method is necessary to pair the mouse with a new device.

3.2.4 Pairing with Device

The mouse enters the pairing mode either automatically or when you press and hold the Left, Right and Scroll Wheel buttons for 5 seconds (refer to the details in the three sections above).

- MW 5500 mouse supports Swift Pair. If Swift Pair is activated on your device, you will receive a notification that a new Bluetooth device "MW 5500" has been detected. Simply click Connect in the pop-up notification to proceed.
- Alternatively, you can pair the mouse through the Bluetooth Settings by selecting "MW 5500" from the list of available Bluetooth devices.

3.3 Connecting Mouse via Wireless Receiver

MW 5500 Wireless Receiver supports 8K Polling Rate data transfer. Follow the steps below to connect your mouse using the 2.4 GHz wireless receiver.

- 1 Slide the connection mode switch to the [ON] position.
- 2 Take out the USB wireless receiver from the storage compartment on the bottom of the mouse.
- 3 Insert the wireless receiver into a USB port on your computer. Ensure it is fully seated and secure.

3.4 Dealing with Connection Failures

If the connection attempt fails, the mouse will enter sleep (battery powered) or standby (USB powered) mode. Please try again or refer to 11 Troubleshooting Problems.

3.5 Pairing Wireless Receiver

Your mouse and wireless receiver come pre-paired for immediate use. If you would like to pair a replacement receiver or troubleshoot the wireless connection issues, follow these steps:

- 1 Slide the connection mode switch to the [ON] position.
- 2 Press and hold the three mouse buttons (Left, Right, and Scroll Wheel) until the Status Indicator starts fast flashing white.
- 3 Insert the wireless receiver into a USB port on your computer.

4 Using Cross-device Function

MW 5500 mouse features a cross-device function, enabling users to seamlessly control multiple devices with a single mouse and keyboard. This feature is particularly beneficial for those who frequently switch between multiple devices, such as desktops, laptops, tablets, and mobile devices.

4.1 Setting Up Devices

Ensure that all the devices you want to use with this feature are connected to the same network (Wi-Fi or wired network). Adjust the firewall settings if necessary. Follow the steps below to set up your devices.

- 1 Download and install CHERRY Software or App on all the computers and devices you want to connect.
- 2 Identify one computer as the main control device and connect your mouse using the wireless receiver.
- 3 Open the CHERRY Software and follow on-screen instructions to connect additional devices via Bluetooth.
- 4 Adjust the settings such as screen alignment and file transfer preferences to suit your workflow.

7 Choosing Mousepad Materials

You can optimize your gaming performance, including accuracy and speed, when you use the mouse on a proper surface. A smooth, clean, and non-slipping textured surface helps to improve the operation efficiency of the mouse and ensures that the mouse movement can be accurately detected.

- 1 Disconnect the USB cable and slide the connection mode switch to the [OFF] position.
- 2 Clean the mouse with a slightly damp cloth and some mild detergent (such as washing-up liquid).
- 3 Mirror your phone or another computer's screen to your primary device.
- 4 Use your tablet as an extended monitor.

8 Charging Mouse

Note: To ensure charging safety and product lifespan, it is recommended not using other fast charging devices to charge the mouse battery.

When the mouse battery is low, the Status Indicator flashes red. To charge your mouse, connect it to your computer using the provided USB cable. To speed up charging, use a 3.0 port on your computer. The Status Indicator flashes yellow during charging. It illuminates green steadily when the mouse battery is fully charged.

4.2 Switching Devices

Move your mouse pointer across the screens of various devices as they were part of a single system. When the mouse pointer reaches the edge of one screen, it will seamlessly transition to the adjacent device's screen. The keyboard input will also follow the mouse to the new device.

9 Resetting Mouse to Factory Defaults

Press and hold both side buttons and the left button for 3 seconds to restore the mouse to factory settings. The Status Indicator fast flashes green 3 times to confirm the reset has completed.

10 Cleaning Mouse

WARNING: Damage may occur due to using aggressive cleaning agents or letting liquid get into the mouse!

- 1 Disconnect the USB cable and slide the connection mode switch to the [OFF] position.
- 2 Use the copy and paste commands to transfer files, images, or texts between devices.
- 3 Mirror your phone or another computer's screen to your primary device.
- 4 Use your tablet as an extended monitor.

5 Setting Mouse Sensitivity

You can utilize CHERRY Software to fine-tune key sensitivity parameters, including sensor resolution (DPI), polling rate, lift-off distance (LDD), and response time.

5.1 Changing DPI Settings

Press the DPI button to cycle through and select one of the six preset DPI levels. The Status Indicator flashes 3 times in a corresponding color to confirm the DPI change. The DPI value associated with each level can be configured using CHERRY Software. The mouse pointer moves faster with higher DPI values.

5.2 Changing Polling Rates

The polling rate refers to how often your mouse reports its position to the computer per second. A higher polling rate allows the computer to respond more frequently and accurately to mouse movements, while a lower polling rate conserves battery power.

- 1 If reconnection fails, press any mouse button to try again or refer to 3.2.4 for re-pairing.
- 2 Slide the connection mode switch to the [OFF] position.

5.3 Changing LOD

Lift Off Distance (LOD) is the height where the mouse stops detecting movement when the mouse is lifted off from the tracking surface (such as a mouse pad or desktop), resulting in the on-screen pointer ceasing to respond. The LOD can be set to 0.7mm, 1mm (default), or 2mm.

5.4 Managing Multiple Bluetooth Devices on Your Computer

Your computer has a finite capacity for active Bluetooth connections. Adding multiple devices may lead to profile conflicts or a shortage of available ports. It is important to be aware of your computer limitations to ensure seamless operation of all connected Bluetooth devices.

5.5 Pairing with Device

The mouse enters the pairing mode either automatically or when you press and hold the Left, Right and Scroll Wheel buttons for 5 seconds (refer to the details in the three sections above).

- MW 5500 mouse supports Swift Pair. If Swift Pair is activated on your device, you will receive a notification that a new Bluetooth device "MW 5500" has been detected. Simply click Connect in the pop-up notification to proceed.
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5.6 Using CHERRY Software and Apps

To unleash the full potential of your MW 5500 mouse, install CHERRY Software on PCs and CHERRY App on mobile devices. CHERRY Software serves as a control center, allowing you to:

- Update the Software itself and the mouse's firmware.
- Facilitate seamless cross-device connectivity and functional collaboration.
- Create, record, and edit macros to streamline operations and gameplay.
- Assign keys, macros, text snippets, or system actions to mouse buttons.
- Precisely tune the performance parameters of the mouse to customize an exclusive control experience.

5.7 Troubleshooting Wireless Connection Failures

Ensure the receiver is positioned in a USB port nearest to the mouse to minimize distance and signal interference. Using a USB extension cable can help position the receiver optimally.

- Identify and remove potential sources of interference that may affect signal strength, such as other wireless devices or physical obstructions.
- Ensure that the mouse and receiver have the latest drivers and firmware installed, which can resolve compatibility and performance issues.
- Re-pair the receiver with the mouse to re-establish a stable connection. For detailed instructions, refer to 3.5 Pairing Wireless Receiver.

5.8 Troubleshooting Bluetooth Connection Failures

To ensure a stable Bluetooth connection for your mouse, please try the following:

- If your computer is in sleep mode, activate it manually as it cannot be awakened using Bluetooth devices.
- If the mouse has already been connected to another device, you cannot establish a parallel connection. Switch off the first device or deactivate the connection.

5.9 Managing Multiple Bluetooth Devices on Your Computer

Your computer has a finite capacity for active Bluetooth connections. Adding multiple devices may lead to profile conflicts or a shortage of available ports. It is important to be aware of your computer limitations to ensure seamless operation of all connected Bluetooth devices.

5.10 Pairing with Device

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5.11 Troubleshooting Bluetooth Connection Failures

To ensure a stable Bluetooth connection for your mouse, please try the following:

- If your computer is in sleep mode, activate it manually as it cannot be awakened using Bluetooth devices.
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5.13 Changing Polling Rates

The polling rate refers to how often your mouse reports its position to the computer per second. A higher polling rate allows the computer to respond more frequently and accurately to mouse movements, while a lower polling rate conserves battery power.

- 1 If reconnection fails, press any mouse button to try again or refer to 3.2.4 for re-pairing.
- 2 Slide the connection mode switch to the [OFF] position.

5.14 Connecting to New Device

For quick connection to a new device, press and hold the three mouse buttons (Left, Right and Scroll Wheel) for 5 seconds to initiate the pairing process. If the Bluetooth channel has been occupied, the aforementioned method is necessary to pair the mouse with a new device.

5.15 Changing LOD

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5.16 Managing Multiple Bluetooth Devices on Your Computer

Your computer has a finite capacity for active Bluetooth connections. Adding multiple devices may lead to profile conflicts or a shortage of available ports. It is important to be aware of your computer limitations to ensure seamless operation of all connected Bluetooth devices.

5.17 Pairing with Device

The mouse enters the pairing mode either automatically or when you press and hold the Left, Right and Scroll Wheel buttons for 5 seconds (refer to the details in the three sections above).

5.18 Troubleshooting Bluetooth Connection Failures

To ensure a stable Bluetooth connection for your mouse, please try the following:

- If your computer is in sleep mode, activate it manually as it cannot be awakened using Bluetooth devices.
- If the mouse has already been connected to another device, you cannot establish a parallel connection. Switch off the first device or deactivate the connection.

5.19 Changing LOD

5 設定滑鼠靈敏度

您可使用 CHERRY 軟體來微調關鍵的靈敏度參數，包括感測器分辨率 (DPI)、回報率、靜默高度 (LOD) 以及回應時間。

5.1 更改 DPI 設定

按下 DPI 按鍵，循環切換六個預設的 DPI 檔位。狀態顯示會以相應的顏色閃爍三次，以確認 DPI 已更改。每個 DPI 檔位對應的 DPI 數值可以使用 CHERRY 軟體進行設定。DPI 值越高，滑鼠指標移動速度越快。

DPI 檔位	預設 DPI 數值	顏色顯示
#1	400	綠色
#2	600	藍色
#3 [預設]	800	紫色
#4	1200	橙色
#5	1600	青色
#6	3200	紅色

5.2 更改回報率

回報率是指滑鼠每秒向電腦報告其位置的頻率。較高的回報率可使電腦更頻繁、更準確地回應滑鼠移動，而較低的回報率則可省電量。

MW 5500 在 2.4 GHz 無線模式下回報率可達 8000Hz，有線模式下可達 1000Hz。可通過 CHERRY 軟體設定回報率。

5.3 更改靜默高度

靜默高度 (LOD) 是滑鼠從追蹤表面 (例如滑鼠墊或桌面) 離抬時滑鼠停止偵測的高度。此時螢幕停止反應。靜默高度可以設定為 0.7 毫米、1 毫米 [預設值] 或 2 毫米。

6 使用 CHERRY 軟體及應用程式

要釋放 MW 5500 無線滑鼠的全部潛能，建議在電腦上安裝 CHERRY 軟體，並在移動裝置上安裝 CHERRY 應用程式。CHERRY 軟體是一個功能強大的控制中心，您可以在透過以下進行操作。

- 更新軟體本身和滑鼠軀體。
- 支援跨無線連接功能協同。
- 建立、編製和編輯巨集以簡化操作和提高遊戲表現。
- 將滑鼠功能定義為鍵盤按鍵、巨集、文字片段或系統操作指令。
- 深度調查性能參數，客製化專屬操控體驗。
- CHERRY 軟體對使用友好，操作方便。如需進一步協助，我們的客戶支援團隊隨時待命。

6.1 安裝 CHERRY 軟體

請依循以下步驟安裝 CHERRY 軟體：

- 始終使用軟體的最新版。當出現更新提示時，立即更新。
- 從 CHERRY 官方網站下載免費軟體：www.cherry-world.com 或 www.cherry-world.tw。
- 選擇適用於 MW 5500 滑鼠的驅動軟體。

6.2 在裝置上安裝 CHERRY App

訪問應用商店，為你的裝置下載 CHERRY 應用程式。CHERRY 應用程式可在蘋果應用商店和谷歌 Play 商店中獲取。

6.3 更新軀體

當新的軀體版本可用時，CHERRY 軟體會提示您更新滑鼠軀體。為了確保最佳滑鼠效能，建議您保持軀體處於最新狀態。

請插入無線接收器，確保其軀體也已更新至最新版本。

在連接模式下更新滑鼠軀體

為確保滑鼠的軀體更新，請始終使用 USB 連接線將滑鼠連接到電腦。這樣可避免因電池耗盡而導致更新中斷。

7 選擇滑鼠材質

在合適的表面上使用滑鼠，可以優化電腦表現，包括準確性和速度。平滑、乾淨、防滑的絆紋表面有助於提高滑鼠的操作效率，並確保滑鼠的移動能夠被準確檢測。

8 為滑鼠充電

注意：為確保充電安全和產品壽命，不建議使用其他快速充電裝置為滑電池充電。

當滑電池電量不足時，狀態指示燈會變快閃紅色。要為滑電池充電，請使用隨附的 USB 連接線將其連接到電腦。為加快充電速度，請使用電腦上的 USB 3.0 連接埠。在充電過程中，狀態指示燈閃爍黃色。當滑電池充電後，狀態指示燈變亮綠色。

9 將滑鼠恢復至廠設

長按兩個側鍵和左鍵 2 秒鐘，可將滑鼠恢復至原廠預設設定。狀態指示燈快閃綠色 3 次，確認重設已完成。

10 清潔滑鼠

請注意：使用腐蝕性清潔劑或液體潤滑滑鼠可能會造成滑鼠損壞！

斷開 USB 連接線，並將連接模式開關滑動到 [OFF] 位置。

使用微弱潤滑的清潔布和柔軟的清潔劑（例如餐具清潔劑）來清潔滑鼠。

- 不要使用汽油、苯、酒精、擦洗劑或研磨擦洗劑等溶劑來清潔滑鼠。
- 防止液體濺入滑鼠。
- 用柔软不掉毛的布擦乾滑鼠。

11 疑難排解

遇到滑鼠使用問題時，請嘗試以下操作：

- 關閉滑鼠後重新開啟。
- 使用電腦上不同的 USB 連接埠。
- 在另一台電腦上測試驗證滑鼠功能。
- 為滑鼠充電（參閱 8 為滑鼠充電）。
- 移除可能造成乾擾的金屬或電氣物體，如連接線、揚聲器或 USB 集線器。

기타 제품, 소프트웨어 다운로드 등에 관한 정보를 확인하려면 www.cherry-world.com 또는 www.cherry.kr 를 방문해 주십시오.

11.1 排除非藍牙連接故障

為確保滑鼠能保持穩定的藍牙連接，請嘗試以下操作：

- 如果電腦處於睡眠模式，手動喚醒它，因為藍牙裝置無法喚醒電腦。
- 如果滑鼠已連接到另一個裝置，則無法建立並連接。關閉佔用頻道的裝置或禁用其連接。

管理電腦上的多個藍牙裝置

電腦對多個藍牙連接的容量有限。過多裝置可能會導致設備衝突或可用連接埠不足。了解電腦的局限性，以確保所有連接的藍牙裝置正常運作。

- 關閉不必要的藍牙裝置，減少干擾。
- 刷新連接，在藍牙設定中刪除現有滑鼠連接並重新添加。

11.2 排除非無線連接故障

確保接收器位於離滑鼠最近的 USB 連接埠，減少距離和訊號幹擾。使用 USB 延長線優化接收器位置。

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5.2 更改回報率

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12 處理廢棄裝置

不得將具有此符號的裝置混入生活垃圾一起廢棄處理。

根據法律規定，在您的經銷處或市政收

集廢棄處理裝置。

13 技術參數

名稱	數值
電源電壓	滑鼠：5.0 V/DC ± 5% SELV 接收器：5.0 V/DC ± 5% SELV
充電電壓	典型值 5.0 V/DC
充電電流	最大 3.3 A
功耗	最大 3.5 A
電池	可充電鋰離子電池，600 mAh, 3.7V
工作頻率	2400.0...2480.0 MHz
有效輻射功率	最大 4 mW [EIRP]

14 聯絡方式

聯繫台灣電子有限公司

大安區光復南路 72 巷 7 號 2 樓

市井商務中心

106 臺北市

電話：+866 2 7746 1776

sales_ip@cherry.de

www.cherry-world.com 或 www.cherry-world.tw

15 NCC 低功率射頻器材警語

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8 為滑鼠充電

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為加快充電速度，請使用電腦上的 USB 3.0 連接埠。

在充電過程中，狀態指示燈閃爍黃色。當滑電池充電後，狀態指示燈變亮綠色。

9 將滑鼠恢復至廠設

長按兩個側鍵和左鍵 2 秒鐘，可將滑鼠恢復至原廠預設設定。

狀態指示燈快閃綠色 3 次，確認重設已完成。

10 清潔滑鼠

請注意：使用腐蝕性清潔劑或液體潤滑滑鼠可能會造成滑鼠損壞！

斷開 USB 連接線，並將連接模式開關滑動到 [OFF] 位置。

使用微弱潤滑的清潔布和柔軟的清潔劑（例如餐具清潔劑）來清潔滑鼠。

- 不要使用汽油、苯、酒精、擦洗劑或研磨擦洗劑等溶劑來清潔滑鼠。
- 防止液體濺入滑鼠。
- 用柔软不掉毛的布擦乾滑鼠。

11 疑難排解

遇到滑鼠使用問題時，請嘗試以下操作：

- 關閉滑鼠後重新開啟。
- 使用電腦上不同的 USB 連接埠。
- 在另一台電腦上測試驗證滑鼠功能。
- 為滑鼠充電（參閱 8 為滑鼠充電）。
- 移除可能造成乾擾的金屬或電氣物體，如連接線、揚聲器或 USB 集線器。

기타 제품, 소프트웨어 다운로드 등에 관한 정보를 확인하려면 www.cherry-world.com 또는 www.cherry.kr 를 방문해 주십시오.

1. 안전 주의사항

고정 모드 스위치를 (凸) 위치로 끝입니다.

2 상태 표시기는 화면으로 끝까지 깜빡이기 시작할 때까지 세 개의 마우스 버튼 (왼쪽, 오른쪽, 스마트 휠) 을 길게 누릅니다.

3 무선 수신기를 컴퓨터의 USB 포트에 꽂습니다.

4 크로스 디바이스 기능 사용

MW 5500 마우스는 크로스 디바이스 기능을 갖추고 있어, 하나의 마우스와 키보드로 여러 기기를 원활하게 제어할 수 있습니다. 이 기능은 데스크톱, 노트북, 태블릿, 모바일 기기 등 여러 기기를 자주 전환하는 사용자에게 움직임을 반복으로 일으킬 수 있습니다.

RSI (Repetitive Strain Injury, 반복작용증후군 증후군) 는 컴퓨터, 키보드, 마우스를 장시간 사용하는 경우 발생되는 문제입니다. 이를 예방하는 방법은 다음과 같습니다.

• 작업 공간을 정리하고 편안한 자세로 앉아주세요.

• 키보드와 마우스를 서로远离하세요.

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